

# February News

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## Save the Date!

### Advanced Facilitator-Mentor Training

April 13-14, 2007

New Orleans, LA

*For those facilitators who have already participated in a GFSC Facilitative Disaster & Crisis Intervention workshop and who would like to train/mentor other facilitators in this model. Note: currently designated GFSC Facilitator-Mentors are also invited to participate in this advanced training, sharing your experience and expertise.*

The GFSC NOLA Network is hosting our first face-to-face Advanced Facilitator-Mentor Training. We will truly be learning together as participants share their experiences in applying the model to different situations and cultures. Peer-mentored practice sessions will be a significant part of this intensive workshop.

Workshop topics include:

- Building Group Resilience
- Catharsis Facilitation, Suicide Risk & Referral Criteria
- Critical Incident Debriefing and Focused Conversation
- Conflict Transformation
- Developing Transitional Communities
- Interpersonal and Group Rapport
- Perception and Communication
- Large Group Interventions Overview (World Cafe, Open Space, Appreciative Inquiry, etc.)
- Linguistic Empowerment and a Language of Options
- Transformation in Complex Adaptive Systems
- Virtual Facilitation and Mentoring
- Why and Where Do We Intervene

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## 2007 – A Year of Growth

Greetings to all, and best, even though belated, wishes for a happy and healthy 2007!



As I think about what the coming year holds for us, I see continuing, increasing awareness about GFSC and an array of global opportunities to create additional community capacity even as we continue mentoring, supporting and expanding the local capacity begun in past years. These influences are positive, energizing and necessary. In their light, I share with you my objectives for GFSC in 2007.

### • Conduct at least 6 Disaster and Crisis Intervention (DCI) workshops...

We're off to a great start after completing a three-day DCI engagement with the City of Los Angeles Mayor's Office of Emergency Preparedness in January. The nearly 30 volunteers have made the commitment to share their learning, tools and techniques with at least ten more volunteers, in their agencies and communities throughout the city! Thanks to Marieann Shovlin, Ted Quant, Tim Karpoff and BJ Diamond for providing a powerful workshop experience!

We are continuing discussions with several state agencies in the Australian Government to arrange funding and logistics for DCI workshops to be presented in several cities following their fire season which ends in May or June. Thanks to Viv McWaters for being the "face of GFSC" and coordinating these activities.

The local facilitator network in New Orleans has already scheduled seven DCI Workshops for 2007. Thanks to Mike Kane and his team for coordinating NOLA network activities.

Other DCI workshops will be offered in North America, Latin America and Europe based upon requests received, so I urge you to contact us, (<mailto:sec@globalfacilitators.org>) if you know of a need for DCI workshops in your community.

(cont. pg.2)

## 2007 – A Year of Growth

(cont'd.)

### • **Significantly increase our financial and human resources**

First, a very big **“thank you”** to those who responded to our year-end appeal. Your generosity subsidizes our workshops and Mentored Pathways™ programs, expanding our capability to create and support local community resilience and self-reliance. In the coming months we must supplement your generous contributions with other sources of funding such as grants and corporate donations.

Increasing participation is always a challenge. Each of us has limited discretionary time (if we have any at all!). GFSC volunteers are a rare breed, indeed. We rely on our self-motivated GFSC volunteers to come forward with what they want to do to help the organization thrive.

Not only do we depend on volunteer workshop facilitators, we also need volunteers to assist with a variety of administrative tasks to keep GFSC running smoothly. If you are wondering how you can help, here are a few areas:

- ★ **Workshops and training support:** locate venues and sponsors, assist with budget development and logistics such as registration and confirmation; training space, food, lodgings and travel arrangements; printing & shipping materials; workshop follow-up. This can be done for a single, local workshop or for multiple workshops in various locations.
- ★ **Supporting our volunteer communications:** help us keep our volunteers “in the loop” by assisting with our newsletter (contributing an article, editing, posting on the web and sending email announcements); improving our volunteer sign up (more user-friendly and easier to manage); creating strategies for using the volunteer database to better serve our volunteers and GFSC.
- ★ **Financial resource support:** help us research grant opportunities for workshops & training events; assist with grant applications; identify corporate and foundation funding resources; keep our existing donors up-to-date and assist in our annual fund-drive.

Choose something in one of these areas that you are good at, that you like to do or would like to learn to do, or share an area that you’d like to work on that might not be listed above! Your assistance will certainly be appreciated as it adds value and increases our capacity to serve our volunteers and local communities.

Finally, I’d like to ask for your perspective and suggestions for GFSC in 2007. I am interested in what it is about GFSC that gives you energy and a sense of pride; and what, if any, frustrations or disappointments should be addressed.

Please send me an email ([prez@globalfacilitators.org](mailto:prez@globalfacilitators.org)), or call me (860-233-5456). I look forward to hearing from you and wish us all a year filled with exciting possibilities, manageable growth, and continued, fulfilling successes.

With warm regards,

**Lenny**

President

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### **Save the Date**

(cont'd.)

If you can answer “yes” to these 3 questions, you are invited to attend this training event.

1. Are you registered as a GFSC volunteer?
2. Have you already attended a GFSC Trainers workshop in Facilitative Disaster & Crisis Intervention (also known as Facilitating Psycho-Social Reconstruction)?
3. Have you co-facilitated a workshop or otherwise practiced and shared the tools & techniques learned in the DCI workshop you attended?

Advanced Facilitator-Mentor Training is one of the requirements for those who wish to become designated GFSC Facilitator-Mentors. Another requirement is a commitment to co-facilitate at least one GFSC workshop during the next 12 months.

The NOLA facilitators are looking forward to hosting and sharing with all of us. If you are interested in attending this training event, please send an email to [info@globalfacilitators.org](mailto:info@globalfacilitators.org) by February 20<sup>th</sup>.

## GFSC Disaster & Crisis Intervention Workshop in Los Angeles



This 3 day workshop for more than 2 dozen volunteers, most of whom are part of the City of Los Angeles Dispute Resolution Project (DRP), was filled with dedication, energy, learning and sharing. The participants were very focused on bringing this model to their communities, organizations and agencies. Each participant has committed to training at least 10 more people in their respective communities with the year. All the updated materials are being translated into Spanish, coordinated by the Mayor's Office of Emergency Preparedness.

All of us are grateful to Avis Ridley-Thomas, Director of the DRP and a valued, admired mentor who trained with GFSC in August, 2006. She had the vision and determination to bring this workshop to Los Angeles.

This was a very engaging, optimistic and encouraging experience for both participants and facilitators. Results should be very positive for the LA community.

*"The highlights of this workshop included authentic conversations, new learning and new relationships. The materials, content and facilitators exceeded my expectations. They were outstanding. I would certainly recommend this workshop to my colleagues. It is authentic and very useful. Thanks for inviting the Fire Department. This training will assist our members as we chart our new future of service delivery."*

Kwame Cooper,  
Community Liaison Officer and  
Battalion Chief, LA Fire Department

### GFSC Newsletter Staff

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## Global Village for Future Leaders of Business & Industry®

*An Iacocca Institute Program  
at Lehigh University*

GFSC has been invited to spend a day at the Global Village for Future Leaders of Business & Industry summer program, introducing and discussing GFSC in a small group setting. Many of these future business leaders are interested in the nonprofit sector and our model for building community capacity from within.

The Global Village for Future Leaders of Business and Industry® (<http://www.lehigh-iacocca.org/>) is an applied leadership, cross cultural training program designed for young professionals and experienced students who share the dream of building a leadership career in business and industry, who want to make a positive change in life, and who want to form an active and global network.

This program at Lehigh University brings together 75 young leaders from more than 35 countries, representing a myriad of cultures, speaking multiple languages, and offering unique perspectives. This summer institute recognizes and promotes the importance of cultural values and differences. The interns and staff believe that effective leaders must work to break down cultural barriers and promote ethical leadership.

We are very excited about this opportunity to meet the interns, share the GFSC story and learn from their perspectives.

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## Disaster & Crisis Intervention (DCI) Facilitator Training Workshops

This workshop uses very interactive processes. On **Day 1** we introduce the grief & recovery model, describing stages of needs, effective and ineffective behaviors and leadership styles as applied to individuals and groups in a crisis. **Day 2** continues with specific techniques for communicating, building personal and group resilience, and in particular, caring for caregivers. **Day 3** is devoted to different models for working with groups and planning for participants' next steps to share their learning with their communities. [Read more...](#) (cont. pg.4)

## **DCI Facilitator Training**

*(cont'd.)*

We are putting together our workshop schedule for 2007. If you, your agency or organization would like to sponsor, organize or participate in a GFSC DCI workshop, please write to us at

[http://globalfacilitators.org/workshops/workshop\\_request.htm](http://globalfacilitators.org/workshops/workshop_request.htm)

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## **IAF North American Conference March 7-10, 2007 Portland, Oregon USA**

The IAF North American Conference connects experienced facilitators and seasoned trainers with conference participants in an interactive learning environment. Plenary sessions, breakouts and pre-conference training deliver meaningful, relevant content to new and advanced facilitators. Whether building skills, networking with colleagues around the globe or studying opportunities for transformation, IAF North America is an exceptional professional development opportunity for leaders, managers and professional process consultants from a variety of disciplines. Come to Portland in 2007. Build skills. See Facilitators in Action. Experience and Explore...

Registration is open at <http://www.iaf-world.org>. If you wish to donate to a scholarship fund for non-North Americans who wish to attend this conference, please click on <http://globalfacilitators.org/donation.html>

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## **Sharing GFSC Materials**

We continue develop new materials, as well as refine our existing materials. We want to know about and share how our materials are being used. So, if you are using or planning to use GFSC materials, be sure to complete and send us the [permission request form](#). If you are getting paid for your work (i.e., for profit), then you pay a token fee back to GFSC to support the organization. If you are not getting paid (i.e., volunteering), then, but you do not have to pay the Use of Materials fee to GFSC.

## **Facilitating Change in Whole Systems**

The **Center for Strategic Facilitation** is sponsoring a workshop, February 27-28, 2007 in Oakland, CA, taught by William Staples, CPF, CTF, for facilitators and change agents.

Learn how to turn a group's wisdom into a powerful and dynamic change agent, no matter how complex the situation. For more information click <http://www.strategicfacilitation.com>.

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## **GFSC NOLA Network News**

### **2007 GFSC Crisis and Resilience Workshops** at Tulane School of Continuing Studies

March 2-3: Teachers/Educators/Counselors  
April 20-21: Law Enforcement  
July 13, 14: First Responders and Law Enforcement

October 12-13: Open

GFSC NOLA Network has received funding from Mennonite Recovery Services to conduct three workshops in Central City at the Ashe Cultural Center. These workshops target a network of residents and agency personnel who are already doing amazing work in the very heart of the city.

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## **Improve Your Website & Help GFSC Too!**

Hot Conference and Kiosk are proud sponsors of GFSC. With 35 years of experience, operating in more than 119 countries, they host our website and provide a variety of internet tools. With Hot Conference we communicate with our volunteers throughout the world.

If you host a website, want to reduce your long distance phone charges and improve communications consider Kiosk and Hot Conference.

This is an easy, cost-effective way to improve your communications and support GFSC programs at the same time. By signing up using the link on the GFSC web site (<http://www.hotconference.com/GFSC/partners1.php>), 25% of your Kiosk-Hot Conference fees are donated to GFSC.

### **2007 GFSC Board**

President: Lenny Diamond  
Vice President: Tim Karpoff  
Secretary-Treasurer: Marieann Shovlin  
Executive Director: BJ Diamond

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